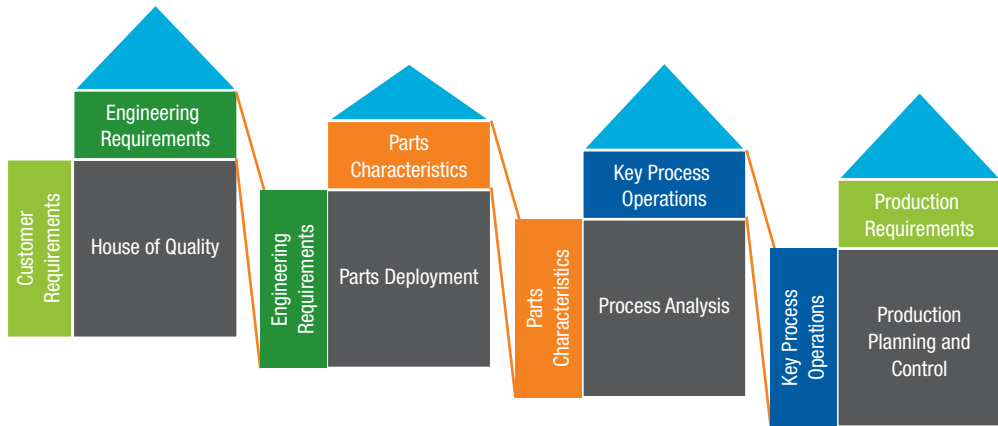


FIGURE 4.7: Quality Function Deployment Process



SOURCE: <http://www.emeraldinsight.com/fig/1310010103001.png>